



Warranty Terms & Conditions: -

- All our used welding machines come complete with 6 months return to base warranty from date of purchase which includes parts & labour. (Parts warranty ONLY outside of the UK)
- All our new welding machines come complete with a minimum of 3 years & a maximum of 5 years return to base warranty from date of purchase which includes parts & labour. (This is specific to the manufacturers Terms & Conditions which you will receive upon purchase)
- Return To Base Warranty (RTBW). This means that you the customer are responsible for the freight costs of sending the machine back to us in the event of a warranty claim.
- Warranty claims are applied and agreed at our discretion after the machine has been examined by our engineering department to determine the cause of the fault.
- All new consumables including torches have a 3-month warranty period.
- If the machine has been tampered with in any way by trying to fix a fault prior to speaking to our engineering department first, the machines warranty is void.
- Damage to machinery caused by misuse, by accident or intentionally will not be covered under warranty. (This also includes damage caused by any freight company handling the goods to or from your premises).
- If machinery is sent back to us under a false warranty claim (no fault found or damaged) due to in proper / in correct use or the machine has been damaged or tampered with in any way, the customer is responsible for all parts & labour cost of repairing the machine and for all freight / re delivery costs.

If in doubt, please call us on 01623 754422 to discuss further.

FastArc Welding Supplies Ltd reserve the right to change these terms & conditions at any time without prior notice. In the event that any changes are made, the revised terms and conditions shall be posted on this website immediately. Please check the latest information posted herein to inform yourself of any changes.